

Who are Enhance?

The Enhance Programme brings together a partnership of 14 third sector delivery partners and health and social care professionals across Leeds to provide person-centred holistic support at home for people who have either been discharged after a hospital stay or are trying to avoid a hospital admission.

Why refer to Enhance? Better to ask why not!

If a person is living alone with little or no support from family and friends, Enhance can help to make sure the person is safe, warm, has food, social contact, is linked to other services and is accessing benefits etc. Working together Enhance will save you time, reduce your concerns for the individual and support the person in their recovery.

What do Enhance Third Sector Delivery Partners do?



Person-centred support

- Home visits
- Opportunities for social connection
- Support for setting up services to manage health (repeat prescriptions, dosette boxes, key safes etc)



Information and advice

- Ensure home environment is safe including; a safe and well referral to Fire service and welfare benefits check
- Prompting exercise
- Support self-management
- Provision of regular contact/check-in for up to three months
- Support access to health appointments
- Ensure access to food



Partnership work

- Joint visits when needed
- Regular communication - appropriate information sharing
- Agency advocacy, liaison and referrals

North Overview

Provider	NT covered	Referral contact details
Action for Gipton Elderly	Chapelton & Seacroft	Call Karen Woloszczak on 0113 240 9784 Email - age.gipton@talktalk.net
Burmantofts Senior Action	Seacroft	Call Emma Upright on 0113 248 9191 Email - Info@bsaleeds.org.uk
Crossgates Good Friends & Neighbours	Seacroft	Call Jo Horsfall on 0113 260 6565 Email - joanna.horsfall@nhs.net
Age UK Leeds	Wetherby	Call Heather Renwick and Natalie Ormond on 0113 389 3006 Email - Enhance@ageukleeds.org.uk
Feel Good Factor	Chapelton	Call Bev Lock on 0113 3504 200 Email - beverley@fgfleeds.org
Leeds Irish Health & Homes	Chapelton and Meanwood	Call Sarah McBride on 0113 262 561 Email - info@lihh.org
ABA	Chapelton	Call Chantelle on 07454 639324 Email - nasreen@abaleeds.org.uk
MAECare	Meanwood	Call Shabana Akhtar on 0113 266 0371 Email - info@maecare.org.uk
Seacroft Friends & Neighbours	Seacroft	Call Sue Oglesby on 0113 2323662/ 07769407872 Email - sue@seacroftfriends.onmicrosoft.com

How to refer

Just phone the delivery partner linked to your area.

After discussing the needs of your patients/ client and agreeing the details of the support package, follow up by sending a referral form via secure email

Can't get hold of them on the phone?

Then just send the referral form by secure email and be sure to include your direct contact details on the form

Not sure which is the right delivery partner for you?

Then call Leeds Older People's Forum on 0113 244 1697

Or email linda@opforum.org.uk