

### Who are Enhance?

The Enhance Programme brings together a partnership of 14 third sector delivery partners and health and social care professionals across Leeds to provide person-centred holistic support at home for people who have either been discharged after a hospital stay or are trying to avoid a hospital admission.

# Why refer to Enhance? Better to ask why not!

If a person is living alone with little or no support from family and friends, Enhance can help to make sure the person is safe, warm, has food, social contact, is linked to other services and is accessing benefits etc. Working together Enhance will save you time, reduce your concerns for the individual and support the person in their recovery.

# **What do Enhance Third Sector Delivery Partners do?**



# **Person-centred support**

- Home visits
- Opportunities for social connection
- Support for setting up services to manage health (repeat prescriptions, dosette boxes, key safes etc)



## Information and advice

- Ensure home environment is safe including; a safe and well referral to Fire service and welfare benefits check
- Prompting exercise
- Support self-management
- Provision of regular contact/check-in for up to three months
- Support access to health appointments
- · Ensure access to food



# **Partnership work**

- · Joint visits when needed
- Regular communication appropriate information sharing
- Agency advocacy, liaison and referrals

#### **West Overview**

Provider	NT covered	Referral contact details
Armley Helping Hands	Armley	Call Mick Howard on 0113 279 9292
		Email - Michael.Howard@armleyhelpinghands.org
	Pudsey	
OPAL	Holt Park	Call Hattie Easton on 0113 261 9103
	LS16 6, LS16 7, LS16 8, LS16 9	Email - <u>Hattie@opal-project.org.uk</u>
Age UK Leeds	Holt Park	Call Heather Renwick and Natalie Ormond on 0113 389 3006 Email - Enhance@ageukleeds.org.uk
	Woodsley	
	Yeadon	

## How to refer

Just phone the delivery partner linked to your area.

After discussing the needs of your patients/ client and agreeing the details of the support package, follow up by sending a referral form via secure email

#### Can't get hold of them on the phone?

Then just send the referral form by secure email and be sure to include your direct contact details on the form

# Not sure which is the right delivery partner for you?

Then call Leeds Older People's Forum on 0113 244 1697

Or email linda@opforum.org.uk